

# IMPORTANT INFORMATION FROM US FOODS

Calls from US Foods—Instant Recall™ will come from the following number:

**1-800-919-5439**



## Recall Notification

Dear US Foods Customer,

This is an important communication from your food supplier, US Foods. We are contacting you about a Recall event. US Foods has deployed the Instant Recall™ solution, an automated Recall event notification system.

US Foods Quality Assurance received notification that TAYLOR FARMS is conducting a Recall of Onions. The reason for the RECALL is due to potential E.coli contamination. There is a potential food safety concern.

Our records show that affected product may have been sent to your location. **It is urgent that you stop using affected product as soon as possible.**

### AFFECTED PRODUCTS:

| Item Number | MPC   | PACK/SZ | BRAND              | DESCRIPTION                                      | ADDITIONAL DETAILS  |
|-------------|-------|---------|--------------------|--|---|
| 0125633     | 26373 | 30 LB   | TAYLOR FARMS       | ONION, YELLOW JUMBO PEELED PILLOW PACK FRESH REF | Batch Codes: TFC278, TFC281, TFC282, TFC283, TFC284, TFC285, TFC288, TFC289, TFC290, TFC292         |
| 3356102     | 44998 | 4/5 LB  | CROSS VALLEY FARMS | ONION, YELLOW DICED 3/8" PILLOW PACK FRESH REF   | Batch Codes: TFC277, TFC278, TFC281, TFC282, TFC283, TFC284, TFC285, TFC288, TFC289, TFC291, TFC292 |
| 7034911     |       | 5 LB    | TAYLOR FARMS       | ONION, YELLOW DICED FRESH REF                    | Batch Codes: TFC278, TFC281, TFC283, TFC285, TFC288, TFC290, TFC292                                 |
| 2640667     |       | 6/5 LB  | TAYLOR FARMS       | ONION, YELLOW WHOLE PEELED FRESH REF             | Batch Codes: TFC278, TFC281, TFC282, TFC283, TFC284, TFC285, TFC288, TFC289, TFC290, TFC291, TFC292 |

### PLEASE TAKE THE FOLLOWING ACTIONS:

- Review your inventory for the above listed product.
- If you find any of the affected product, please record the number of cases and then **DESTROY THE PRODUCT.**
- **Please notify any parties that may have received the affected product if further distributed by your organization and provide them with disposition instructions to ensure removal from the marketplace.**
- To help ensure proper credit, please visit <https://myinstantrecall.com> or call 1-800-919-5439 as soon as possible, to report the number of cases that you DESTROYED. It is very important that you report your product count. When calling 1-800-919-5439, please enter the Incident Number: **8685.**
- You must report your product counts no later than **FRIDAY, NOVEMBER 1.**
- **When you receive an automated phone call from 1-800-919-5439, it is important to take that call and listen to the affected product details. The system will continue to call you until you listen to the product details.**
- You may also call the automated hotline to confirm that you received this notification, which will stop the automated calls for this incident. Calling the hotline from the phone number the system called you on (usually your location's main phone number), or entering that number when prompted, will ensure that no further automated calls are attempted.
- If there is any confusion regarding the information in this message please place the product on hold, and contact your US Foods Customer Service Representative for assistance.

For up to date information you can dial this number at any time: **1-800-919-5439**